

User and safety guide

Shelly Presence Gen4

This device must be used in compliance with the Device.

Graphical symbols

This sign indicates safety information. ○ This sign indicates an important note.

Safe and proper use, please read this guide and any accompanying documents. Keep them for future reference.

- Do not use the Device if it is damaged or defective.
- Do not attempt to repair or modify the Device.
- Do not operate the Device while it is covered by paper or furniture, as this could obstruct heat dissipation.
- Use the Device only indoors.
- Keep the Device away from dirt and moisture.

Product description

- A: Free-standing base
- B: Hinge
- C: Mounting plate
- D: 2x wall plugs
- E: 2x screws
- F: Light sensor
- G: LED indication
- H: USB-C port
- I: Mounting plate
- J: Adhesive tape
- K: USB cable

Shelly Presence Gen4 is a compact sensor that uses advanced radar technology to detect presence across up to 10 configurable zones, with the number of tracked objects being up to 10.

Installation instructions

Shelly Presence Gen4 offers flexible mounting options for different environments. It comes pre-attached to a free-standing base with a metal weight for added stability. For fixed installation, use any of the following methods:

Mounting with screws and wall plugs

- Detach the mounting plate from the free-standing base by removing the two screws with a Phillips screwdriver, as shown in fig. II.
- Clean and dry the mounting surface.
- Attach the adhesive tape to the back of the mounting plate.
- Press the plate firmly against the surface for a few seconds.

Mounting with adhesive tape

- Detach the mounting plate from the free-standing base by removing the two screws with a Phillips screwdriver, as shown in fig. II.
- Clean and dry the mounting surface.
- Attach the adhesive tape to the back of the mounting plate.
- Press the plate firmly against the surface for a few seconds.

Flipped mounting

- Insert the USB-C connector of the supplied USB cable into the USB-C port of the device.
- Flip the mounting plate over to the other side, as shown in fig. III.
- Attach the mounting plate to the wall using the two screws, as shown in fig. III.

Tightening hinge joints

ATTENTION!

Do not overtighten!

Powering the Device

In case you are using the Device with its free-standing base, first pass the USB-C connector through the opening in the free-standing base.

Using the Device

CAUTION!

This device is not a safety system. Do not rely on it for life/critical or emergency applications.

- Maintain a minimum distance of 20 cm (8 in) between the Device and any person.
- The aluminum back cover may become hot during operation. Avoid direct contact to prevent burns.

Web interface

The Device has a web interface accessible at <https://shelly.link/app>. For instructions on how to access the web interface, see the accompanying document.

Shelly Smart Control

Optionally, you can monitor, control, and configure the Device via the Shelly Smart Control app or a web browser.

Specifications

Power supply: 5V USB-C, 1 A

Operating temperature: -20°C to 40°C / -5°F to 104°F

Humidity: 30% to 70% RH

Altitude: 200m to 6562 ft

Dimensions (LxWxH): 44x112x26 mm (1.7x4.4x1.0 in)

Weight: 100g (3.5 oz)

Material: ABS plastic

Color: White

Finish: Matte

Mounting: Wall or free-standing

Warranty: 2 years

Support: <https://shelly.link/support>

Version: 1.0.0

Release date: 2024-05-15

Next update: Q3 2024

Feedback: <https://shelly.link/feedback>

Privacy policy: <https://shelly.link/privacy>

Terms of use: <https://shelly.link/terms>

Disclaimer: <https://shelly.link/disclaimer>

Legal notice: <https://shelly.link/legal>

Contact: support@shelly.link

Website: <https://shelly.link>

Twitter: https://twitter.com/shelly_io

Facebook: <https://facebook.com/shelly.io>

Instagram: <https://instagram.com/shelly.io>

LinkedIn: <https://linkedin.com/company/shelly-io>

YouTube: <https://youtube.com/shellyio>

Telegram: <https://t.me/shellyio>

WhatsApp: <https://wa.me/390303030303>

Skype: <https://skype.com/shellyio>

Discord: <https://discord.com/invite/shellyio>

Slack: <https://slack.com/join-a-workspace/shellyio>

Matter: <https://matter.link/shellyio>

Thread: <https://thread.com/@shellyio>

Nextdoor: <https://nextdoor.com/profile/shellyio>

Facebook Messenger: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>

Nextdoor Business: <https://nextdoor.com/profile/shellyio>

Facebook Messenger Business: <https://messenger.com/shellyio>

WhatsApp Business: <https://wa.me/390303030303>

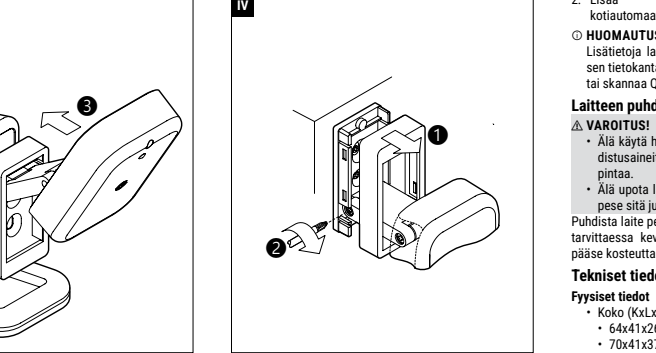
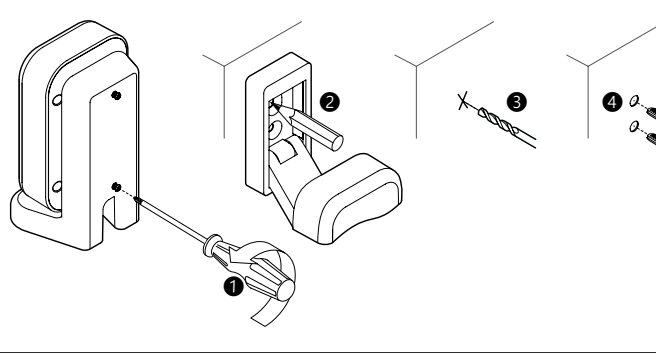
Telegram Business: <https://t.me/shellyio>

Discord Business: <https://discord.com/invite/shellyio>

Slack Business: <https://slack.com/join-a-workspace/shellyio>

Matter Business: <https://matter.link/shellyio>

Thread Business: <https://thread.com/@shellyio>



ver. 2.0 FYMM